



SERVICE APPLICATION AND AGREEMENT

You are applying for water and/or wastewater service from College Mound SUD. All information obtained in this application will be used for the sole purpose of the needs of College Mound SUD and will not be distributed or sold for any other purpose excluding the needs of law enforcement and/or emergency services.

DISTRICT USE ONLY

Account Number: _____
 CSI Date/Time: _____
 Install/Re-Instate W/O Number: _____
 Install/Re-Instate Date: _____
 Service Classification: _____
 Engineering Study Required? _____
 Required Documents Provided? _____
 New Service Fees: _____
 Approval Date: _____

Please print and complete all blanks and questions

Date: _____

Applicant and Co-Applicant Names: _____

Physical Address **(911 address required)**

Billing Address

Contact Information:

Home/Cell Applicant: _____

Work phone Applicant: _____

Home/Cell Co-Applicant: _____

Work phone Co-Applicant: _____

Email Applicant: _____

Email Co-Applicant: _____

ID Information (All applicants must provide a valid & current US drivers' license, OR a valid & current US Government issued photo ID, OR a valid & current VISA AND a Social Security Card. (copies will be made and kept in customers' file.)

Applicant D/L State ____ # _____

Co-Applicant D/L State ____ # _____

Other ID _____

Other ID _____

Applicant Social Security # _____

Co-Applicant Social Security # _____

Property and Usage Information (Proof of ownership must be provided via a copy of a RECORDED DEED OR a current rental or lease agreement. Recorded deeds can be obtained at the Kaufman County Courthouse.)

Acreage _____

I own [] lease [] the property.

Irrigation System on property? Yes [] No [] Do you have intentions of installing an irrigation system? Yes [] No []

Is there a well on the property? Yes [] No []

If yes, what is the use of the well water? (lawn irrigation, not useable, etc...) _____

If yes, is the well connected in any way to the homes' potable water? Yes [] No [] Unknown []

If yes, please provide as much information as available about the well on this property. _____

Property and Usage Information continued:

What type of home is on the property?

Existing Single Family Home Year home was built? _____ Unknown

Building Single Family Home

Mobile Home - Already on site? Yes No Year built? _____ Unknown

Single RV or Tiny Home - Already on site? Yes No

Multi-Family Home Year built? _____ Unknown

Please describe type: Duplex Four-plex Apartment Complex

RV-Park (including tiny homes) Mobile Home Community Other: _____

Vacant land for animals (no intention to build)

If there is not an existing home on the property, is there an existing service line on the property? Yes No

Business - Please describe type of business and year built. _____

Water pipes and fittings

Please select the type of pipes and fittings used for all water lines.

Inside of home: PVC Pex/Poly Copper Lead Quest Galvanized

Service line & all outside piping: PVC Pex/Poly Copper Lead Quest Galvanized

Please read and agree to the following:

I agree to ensure a properly functioning CUSTOMER SERVICE ISOLATION VALVE, within 12" from the meter box, will be on this property at all times; and

I agree to utilize the CUSTOMER SERVICE ISOLATION VALVE when I need to turn off/on the water to this property.

I agree to have only one (1) dwelling or one (1) business connected to the 5/8" x 3/4" meter installed on this property and that extension of pipe(s) to transfer utility service from one property to another, to share, resell, or sub-meter water to any other person(s), dwelling(s), business(es), or property, etc... is strictly prohibited.

I agree to *not* directly connect any other source of water to the home, pipes, faucets, etc... on this property, as by doing so could contaminate my potable water as well as the Districts' water system.

I agree *not* to use pipes or pipe fittings which contains more the 0.2% lead on the installation or repair of any plumbing that will be connected to any connection which provides water for human consumption.

I agree *not* to use solder or flux which contains more than 0.25% lead on the installation or repair of any plumbing that will be connected to any connection or pipes which provides water for human consumption.

I agree if I have an irrigation system, (automatic sprinkler system), I will ensure an RPZ (Reduced Pressure Zone Assembly) will be installed between the system and the potable water service line; and

I further agree the RPZ will be inspected upon installation and annually thereafter by a Texas licensed Backflow Prevention Assembly Tester, as required by TCEQ and Districts' Rate Order

I agree to contact the District **prior** to the installation of an irrigation system/automatic sprinkler system and obtain a permit for the installation, as failure to obtain a permit will result in a \$250 penalty. (District Rate Order, Section G(10))

I understand I **will not** have continuous water service until the District performs a *Customer Service Inspection* and finds no cross-connection between a private water source/system and the public drinking water, an RPZ (if needed) is installed, hose bib vacuum breakers are properly installed on all outside faucets, and any lead found on plumbing on the premises is below the TCEQ requirements as stated above.

I understand, the Districts' Rate Order, which contains all regulations and policies of the District, is available on the Districts' website <https://collegemoundwater.com>

I agree, if I build on this property, I will adhere to the National and International Plumbing Codes.

The following is important information. Please do not sign this Agreement without first reading all of this information.

The Applicant shall pay the District for service(s) hereunder as determined by the Districts' Rate Order and upon the terms and conditions set forth therein, for which Applicant has access to through our website <https://collegemoundwater.com>; or upon request by Applicant(s).

The Board of Directors through the General Manager shall have the authority to discontinue, terminate, or suspend the service to any customer not complying with any policy or not paying any utility rates, fees, or charges as required by the Districts' published Rate Order. At any time service is discontinued, terminated, or suspended, the District shall not re-establish service unless it has a current, signed copy of the this agreement.

The District shall sell and deliver water and/or wastewater service to the Applicant(s) and the Applicant(s) shall purchase, receive, and/or reserve service from the District in accordance with the Rate Order of the District, as amended from time to time by the Board of Directors. Upon compliance with said Rate Order, including payment of deposit, the Applicant(s) shall become eligible to receive service.

Access to Applicant(s) property

The District shall have the right to locate a water and/or wastewater service meter and the pipe necessary to connect the meter(s) on the Applicant(s) property at a point chosen by the District, and shall have access to its meter(s) and equipment located upon Applicant(s) premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Applicant(s) property. The District shall also have access to the Applicant(s) property for the purpose of inspecting for possible cross-connections, potential contaminations hazards, illegal lead materials, and any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or the Districts' Service Policies. The Applicant(s) shall grant to the District permanent recorded easement(s), which shall be dedicated to the District for the purpose of providing reasonable rights of access and use to allow the District to construct, maintain, replace, upgrade, parallel, inspect, test, and operate any facilities necessary to serve the Applicant(s) as well as the Districts' purposes in providing system-wide service for existing and/or future customers.

When the water/wastewater service meter(s) for the property is or becomes located on an adjacent tract of property:

In the event the District is required to remove the water/wastewater meter(s) from Applicant(s) property for any reason, Applicant(s) agree the Applicant(s) will be responsible for all costs to relocate and install the water/wastewater meter at another location on Applicant(s) property suitable to the District. In the event Applicant(s) cannot provide such location, the District may terminate water/wastewater service(s) until such location can be provided on a private or public road recognized by the County or otherwise approved by the District.

Protection of water supply and restrictions

The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide the protection. The District shall enforce these restrictions to ensure the public health and welfare.

The following undesirable practices are prohibited by state regulations:

- a) No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention assembly in accordance with state regulations.
- b) No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of a reduced pressure-zone backflow prevention assembly or an airgap, and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c) No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d) No pipes or pipe fittings which contain more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human consumption.
- e) No solder or flux which contains more than 0.2% lead may be used for the installation or repair of plumbing at any connection which provides water for human consumption.
- f) All properties with an irrigation system shall have an RP/RPZ, (Reduced Pressure Zone Assembly), property installed to isolate the irrigation system from the service line. At the Applicant(s) expense, the RP/RPZ will be inspected by a state licensed Backflow Prevention Assembly Tester and the District shall be provided original written test results upon installation and annually thereafter. (CMSUD offers annual inspections.)

Inspection of Property

The Applicant(s) shall allow their property to be inspected for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the District or its designated agent prior to providing continuous service and periodically thereafter. The inspections shall be conducted during the Districts' normal business hours, except where an emergency exists.

- The District shall notify the Applicant(s) in writing of any cross-connection(s) or other undesirable practices which have been identified during the initial or subsequent inspection.
- The Applicant(s) shall immediately correct any undesirable practice(s) on their premises.
- The Applicant(s) shall, at their expense, properly install, test, and maintain any backflow prevention device required by the District.
- Copies of all testing and maintenance records shall be provided to the District as required.
- Failure to comply with the terms of the service agreement shall cause the District to terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection; and the District shall bill the Applicant(s) for any expenses associated with the enforcement of this agreement.

Emergency Rationing

In the event the total water supply is insufficient to meet the service needs of all Districts’ customers, or in the event there is a shortage of water, the District may initiate the Emergency Rationing Program as specified in the Districts’ Emergency Management and Water Conservation Plans. District will utilize social media, email, and text messages with emergency information and instructions.

Execution of this Agreement

By execution hereof, the Applicant(s) shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other customers/users of the District, normal failures of the system, or other events beyond the Districts’ control.

By execution hereof, the Applicant(s) agree that non-compliance with the terms of this agreement by said Applicant(s) shall justify discontinuance, termination, or suspension of service until such time as the violation is corrected to the satisfaction of the District.

By execution hereof, the Applicant(s) agree to comply with the terms of the Districts’ Emergency Management and Water Conservation Plans.

Any misrepresentation of facts by the Applicant(s) on any of the pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the Districts’ Service Policies.

The District shall maintain a copy of this agreement as long as the Applicant(s) and/or premises is connected to the public water system.

Applicant

Co-Applicant

District Representative

Date Approved